



ASIC
Australian Securities &
Investments Commission

ATTACHMENT 1 TO RG 275

Compliant form for hard copy provision of Customer Information

July 2021

About this form

This attachment contains a compliant form for hard copy provision of the Customer Information that must be given to customers under the deferred sales model for add-on insurance.

ASIC (Information under the Deferred Sales Model for Add-On Insurance) Instrument 2021/632 prescribes the information to be given, and the form and manner of provision of the Customer Information.

For guidance on the requirements that apply to providers of add-on insurance when complying with the deferred sales model, see Regulatory Guide 275 *The deferred sales model for add-on insurance* (RG 275).

To _____

You can say no to being sold this insurance It is not compulsory

Salespeople must wait 4 days before selling you insurance as an 'extra' to your main purchase.

You can say 'no' to being contacted about _____

sold by _____ by:

1. Telling the salesperson or 2. Ticking here and returning this form or 3. Using either of the contact details below

You can opt-out of being contacted about any insurance as an 'extra' to your main purchase by contacting _____ via the details below.

If you are unsure, consider your situation and ask yourself:

- **Do I need and understand this insurance?**
Consider what the policy covers and what it excludes. You may already have other insurance or arrangements that will cover any potential loss or damage.
- **Could I get a better deal somewhere else?**
Consider if another insurance product or company can better meet your needs. You may be able to shop around for a better deal.

For more information, visit <https://Moneysmart.gov.au/add-on-insurance>

Call: _____

Write to: _____

Call: _____

Write to: _____

This Customer Information is provided as a requirement of the *Australian Securities and Investments Commission Act 2001* to reduce the number of poor-quality insurance products being sold in Australia.